

## Healthy review for DiLorenzo TRICARE Health Clinic

This February, nearly one year after officials cut the ribbon for the Pentagon's new DiLorenzo TRICARE Health Clinic, *The Renovator* spoke with the facility's director of administration, Lt. Col. John Felicio, to conduct a post occupancy check up. "It's a beautiful facility that features state-of-the-art technology," said Felicio. "We're still going through some growing pains," he added, "but we are working closely with the Pentagon Renovation Program and the Pentagon Building Management Office to resolve outstanding issues related to the operation and maintenance of the facility."

The numbers of patients using the clinic belie the fact that the new facility provides only out-patient care and is not a small hospital. In fact, according to Felicio, in an average month during the first quarter of fiscal year 2001, the clinic handled 1,858 primary care visits, completed 150 minor surgery procedures, accommodated 940 physical therapy visits, 313 podiatry visits, 344 radiology visits, 427 optometry visits, 442 civilian occupational health visits, 599 allergy visits, conducted 4,110 lab tests, 229 physical exams, and filled 11,980 pharmacy prescriptions. "As you can imagine, we have an energetic and highly professional staff dedicated to providing the best care possible," said Felicio.

Yet despite the seemingly large number of patients taking advantage of the new clinic, Felicio wants to attract even more business. "We are still trying to optimize and increase



Pentagon personnel in the main reception area inside the DiLorenzo TRICARE Health Clinic.

active duty enrollment," he said. "We can handle most routine medical visits and we want to encourage Pentagon Active Duty personnel to take advantage of the convenience and optimum care offered by our staff. In addition, enrollment at the Arlington Annex Health Clinic, an extension of the DiLorenzo TRICARE Health Clinic, is also available."

The 50,000-square-foot clinic was built to consolidate the Army, Navy, Air Force and Civilian Occupational Health Clinics in the Pentagon. The clinic occupies the space below the River Terrace that previously housed the Pentagon's motor pool.

The new facility features tele-medicine and computer connectivity with physicians at Walter Reed Army Medical Center. Radiology features filmless technology—X-rays are digital providing physicians nearly instant feedback. In all, a variety of medical services to include an emergency reaction team, optometry, physical therapy, podiatry, cardiology, immunology, pharmacy and others are provided in the Clinic.

The DiLorenzo TRICARE Health Clinic is also co-located with the new Pentagon Tri-Service Dental Clinic which includes 30 chairs, compared to the 12 that existed previously in the Pentagon.



A staff member in the DiLorenzo TRICARE Health Clinic describes computerized inventory procedures to visiting personnel.

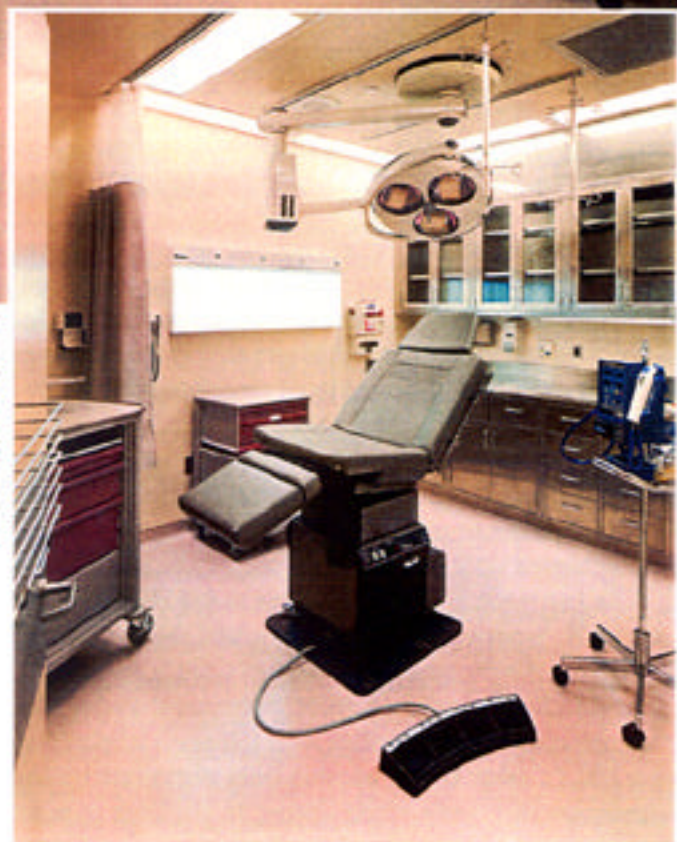


Pentagon medical personnel receive training inside the new clinic.

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Above and insets: Exam rooms inside the DiLorenzo TRICARE Health Clinic feature state-of-the-art technology, including digital radiology. Pentagon physicians no longer have to wait for x-rays to be developed. The filmless technology eliminates the discharge of mercury and silver contaminants associated with the X-ray process. Instead, digital images appear on computer monitors instantaneously and can be transmitted electronically in real time should the expertise of another physician outside the facility be required.



Left: The Pentagon motor pool below the River Terrace as it appeared in 1997 before its transformation into the DiLorenzo TRICARE Health Clinic began.